

The Trust wants to close Baytree House in 2016. People using Baytree will have a choice of new places to go for Short Breaks.

What the Trust says:	What carers and people using Baytree say:
Baytree is less than half full	All of the carers and people using Baytree want to keep it open
It costs £509,000 to run Baytree a year. The Trust wants to save £250,000.	People think the decision is being made too quickly
People using wheelchairs can't use most of the bedrooms	People want more time to think about and try new services if Baytree has to close
It is very difficult to put in hoists ceiling tracking to help people safely move around Baytree	Carers feel that Baytree has not been promoted when people have their assessments
Younger people who will need a short break have higher needs	Lots of carers are not happy with the choices of new services
The Trust needs to plan for the future	Carers feel that Baytree is a quality service and they trust the staff
Short Breaks can be provided in different places	Baytree is reliable and helps if they need help in an emergency
The Trust is working to find new places for people to go instead of Baytree	People enjoy going to Baytree House
Everyone will have an assessment and a support plan to help them choose new services	Lots of carers want the Trust to spend money on Baytree House to make it more accessible for people with complex needs
	Carers are really worried about losing their Short Breaks as it would be difficult to do their important caring role
	Carers want to feel supported and valued by the Trust
	Some carers are not confident that other providers will do a good job
	Carers often feel that the decision to close Baytree was made before the consultation

What the Trust says:	What carers and people using Baytree say:
	Carers say the staff at Baytree do a great job and are well trained
	Carers say that the closure of Baytree is causing them stress and this is effecting their sons and daughters
	Baytree is fit for purpose
	Some people have suggested a new purpose built facility run by Baytree staff
	Baytree feels like home
	Some of the new services are not ready yet
	Some carers say that other service will cost more money
	Worry that new services may not be there long term
	Baytree staff don't keep changing jobs so people know their staff really well
	Being able to book Baytree at short notice
	It take a long time for people to settle in a new service
	People with autism find change really difficult
	Carers and people using Baytree will suffer because of cuts

Our daughter is happy and cared for safely.

We want Baytree to stay open

It is the only time that me and my husband can even attempt to fully relax or catch up on things we normally can't do.

Home from home

Staff are nice friendly and kind.

Like my home

Baytree was the only place to offer everything we wanted and had the potential to look after our daughter the way we wanted, and make her happy, which they do

Baytree is perfect. It not only offers respite on a regular basis it is the **ONLY** place that offers emergency respite for carers

Nothing can be better about Baytree. It is important for me to have a holiday and mum and dad a break

It's totally unfair to carers if they lose respite. There are many carers in Torbay that need respite and you as a provider are failing to address these issues. Assess all carer's needs first and then and only then make a decision to close any support that carers vitally need. What you have done is put huge pressure on carers when in fact the opposite is what should be happening. Carers do what they do because they want to....not because they have to. So I suggest you support the most cost effective way forward...THE CARER.

Unfair to the disabled, losing our respite and day services is shocking

I don't want to lose my service

I don't want to lose our service, my son has been very upset since we told him about Baytree closing

Other providers we looked at did not offer the same facilities and care

We understand the reasoning as why to close Baytree, but for the future of specialist care it would be nice to have a purpose built facility

Having a break from caring for 40 years plus, without respite we would not be able to cope. We would have to pass caring onto the Trust which would cost thousands as we are unpaid

Give my mum and dad break from me

My son is worried about the closure all the time and does not want change

In our experience the alternative providers can't compare to the excellence of Baytree

It's like a holiday

Closure would be unfair to the autistic who need familiar routine with people they know and trust

It took a long time to get my daughter to go to respite and settle. A change would not be good